May 15, 2006

Mr. William Goodwin Jr. 401 Fayette Street Baltimore, MD 21202

To Whom It May Concern:

My mother got sick and I saw the need to call the Baltimore Fire Dept. for assistance. The first to arrive was Engine 20 who went from being Fire Fighters to Medics. Then Medic 8 arrived and determined that my mother needed immediate medical attention, while deciding the best way to remove my mother from her 2<sup>nd</sup> floor bedroom, 1 Fire Fighter or Medic picked my mother up into his arms and carried her downstairs to the waiting stretcher. These days, people say that no one cares anymore. I just want to say thank you to the men of Engine 20 and Medic 8 for treating my mother like she was theirs.

Thank you,

Victor H. Clash

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